

# THE PARAGONIAN

DECEMBER 2022

*Season's Greetings!*



Proudly Canadian

Teamwork!



## Alex Peart AND Rashid Mbarouk

On behalf of our client and Paragon Management, we would like to recognize two of our senior staff for an arrest that had to be initiated for the safety of a store at the site, building patrons, and employees.

A person of concern was observed to be entering the unit located on the concourse level of the property. The subject was causing a major disturbance and had smashed a few display stands, assaulted an employee of the store, and shoplifted several items. The Store Manager attempted to pursue the subject which was ineffective.

Security Guard Alex Peart was patrolling nearby when he heard the loud noise and immediately rushed over while advising the control centre over the radio. At this time, Platoon Supervisor Rashid Mbarouk rushed over to assist.

Both gentlemen identified themselves as base building security and informed the subject that he was being placed under arrest for not complying. The subject was aggressive and not cooperative. Additional patrol units attended the scene to create a barrier to ensure that no one interfered with the arrest and to keep the crowd as far back as possible. Both S/S Mbarouk and S/G Peart brought the situation under control and handed the subject over to Toronto Police.

The quick actions of both S/S Mbarouk and S/G Peart prevented bodily harm to anyone or further damage to the property. During this event many clients as well as building tenants were in the area, and said that the quick response and results ensured their belief in Paragon Security as base building security.



“quick  
response  
and  
special  
Care”

On behalf of our Client and Paragon Management, we would like to recognize Platoon Supervisor William Thompson who responded to a person in distress.

S/S Thompson was informed of a male sleeping on the exterior of the property. After attending the location, he found a mobile device with 4% battery connected to the subject's parents via video call. S/S Thompson was able to communicate quickly with the family to gather information on the subject and provide a location.

Family members reported that the subject had ingested a large amount of unknown medication and narcotics, later determined to be 100 doses of Xanax, prior to arriving at the site and had stated that it would be his “Last Day Here”. First Responders were contacted and after nearly 90 minutes of care were able to convince the subject to seek medical attention.

S/S Thompson's quick response and special care/attention aided in potentially prolonging the life of an individual in distress. We have nominated S/S Thompson for a Canadian Security Life Saver award.

## Roll Up Your Sleeve

With current rates of infection of both the COVID-19 and seasonal flu viruses on the rise, we encourage all Paragonians to be proactive and get vaccinated.

We help make people feel safer in their neighbourhoods every day. Getting vaccinated is a small action Paragonians can each take to continue making a difference in the communities we serve.



## Action saves a life



left to right from back to front: Andrew Hurd, Josue Ramos, Sathiya Gugathasan, Mario Topuzoki, Fabio Dos Santos, Abbygail Letrodo, Joshua Olarte, Ramandeep Mander

On behalf of Dufferin Mall and Paragon Management, we would like to recognize the team for saving the life of an individual who was in a critical state. Shift Supervisor Josue Ramos was conducting a laneway patrol and observed two males engaging in illicit drug use.

Upon noticing S/S Ramos' presence the males began to make their way off property, when one of them suddenly collapsed on the ground. S/S Ramos immediately tended to the male and notified Control Room Operator Fabio Dos Santos of a possible medical emergency. The male was unresponsive and not breathing so a call was placed to 9-1-1 and all other available units were dispatched to the scene. S/S Ramos began CPR as other members of the department arrived carrying the medical kits and AED.

As Site Supervisor Andrew Hurd set up the AED, S/S Ramos removed the male's sweater and Security Guard Mario Topuzoski continued CPR. Security Guards Joshua Olarte, Ramandeep Mander, and Abbygail Letrodo assumed traffic control duties and closed the laneway to allow access for emergency vehicles only. Toronto Fire and Toronto Paramedic Services arrived on site just as the team was about to apply the AED pads and assumed control of the medical response.

After several minutes of life saving efforts, the male regained consciousness shortly after the Paramedics administered Naloxone. The Firefighters and Paramedics then voiced their appreciation for the team's response. It was a tremendous team effort, and we are proud of how calm and collected everyone remained during the situation. The team's efforts have given them another nomination for a Canadian Security Life Saver award, the 3rd award for the year. Paragon Security is very proud of the team at Dufferin Mall.

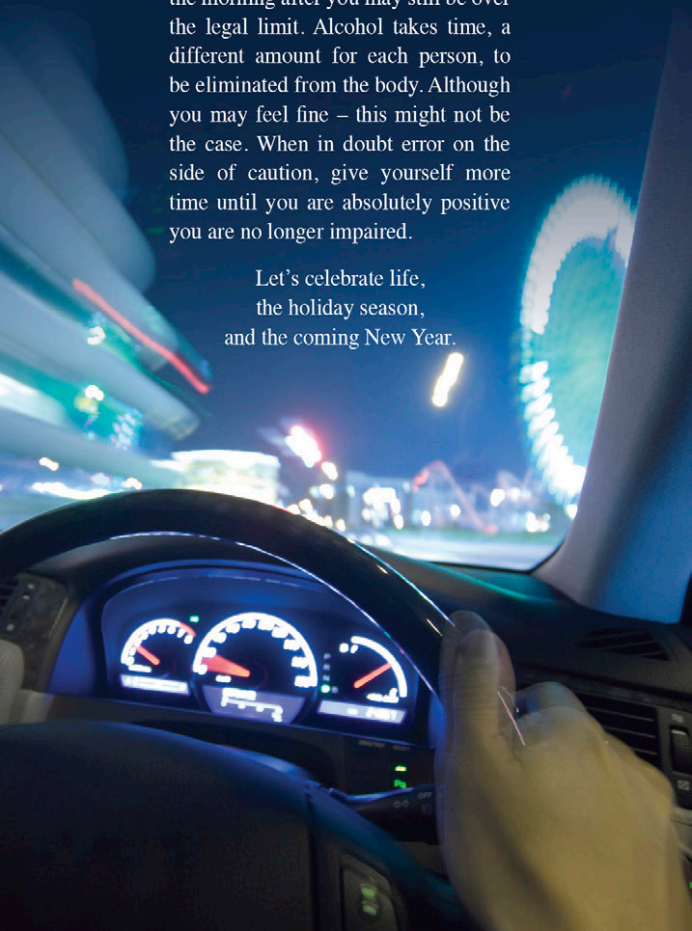
## Arrive Alive

Another holiday season is upon us, our calendars are full of events and visits with family and friends. Laughs will be shared, and drinks may be enjoyed. We urge you to remember something important during these festivities: Don't drive under the influence of alcohol or other intoxicating substances.

Before heading to your holiday event, please ensure to have a plan for getting home. Uber, taxi, transit, friends or relatives can all get you there in one piece. Enjoy the day – but Don't Drink and Drive.

It is important to remember that even the morning after you may still be over the legal limit. Alcohol takes time, a different amount for each person, to be eliminated from the body. Although you may feel fine – this might not be the case. When in doubt error on the side of caution, give yourself more time until you are absolutely positive you are no longer impaired.

Let's celebrate life,  
the holiday season,  
and the coming New Year.



# Hidden Message

After circling all the words in the diagram, find the hidden message by reading the remaining letters from left to right, top to bottom.

Due: December 14th

Please submit the hidden message along with your name and employee number

[newsletter@pplguard.com](mailto:newsletter@pplguard.com)

H	A	S	H	C	P	T	N	E	M	A	N	R	O
T	P	U	A	A	Y	H	D	R	E	I	D	E	L
N	O	A	N	N	L	I	D	S	L	E	I	G	H
E	A	L	U	D	Y	S	Y	T	S	O	R	F	F
S	R	C	K	Y	R	H	S	N	O	W	M	A	N
E	U	A	K	C	Y	Y	A	N	G	E	L	O	M
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F	L	A	E	E	O	A	A	D	E	N	T	P	R
A	P	S	A	R	H	A	G	Z	N	T	E	O	K
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Angel  
Candle  
Candy Cane  
Carols  
Dreidel  
Faith  
Frosty  
Hanukkah

Holiday  
Holly  
Kwanzaa  
Menorah  
Ornament  
Party  
Present  
Rudolph

Santa Claus  
Seasonal  
Sleigh  
Snowman  
Turkey  
Unity  
Yuletide

Congratulations to  
last month's winner:

**Mohmed Patel**

Do you have a story to share? Maybe you know someone who has made a difference. Perhaps you're part of a great team worth acknowledging. Take a minute and let us know what you want to see in the next issue of The Paragonian.

Write today!

[newsletter@pplguard.com](mailto:newsletter@pplguard.com)